What does Windows 7 or 8 mean for Vetronic Services products and software?

With the introduction of Windows 7 and now Windows 8 we have received a large number of enquiries asking whether our products will run on Windows 8. Below we set out the situation regarding Windows 7 and Windows 8 for products that were originally designed to be used with Windows XP

CardioStore

The CardioStore software will install and run on Windows 7 or Windows 8. A parallel port as originally used by CardioStore will not be found on a Windows 7 or 8 machine so the USB PCMCIA card reader must be used. However, the drivers for the PCMCIA card reader behave differently on Windows 7 & 8.

If you are using Windows 7 then you will need to install the new Windows7 drivers and at the prompt for allowing an unsigned driver certificate, answer Yes. The drivers will be installed and CardioStore will run normally.

If you are using Windows 8 then this version of the operating system will not allow unsigned drivers of any sort. The solution is to return your PCMCIA card reader to us and we will re-program the PCMCIA reader to be used with digitally signed drivers. We will then return the reader to you along with a CD ROM holding the new digitally signed drivers (also available on our web site). There is a charge of £45.00 + VAT for this service.

VitalStore, Sentinel, Impact-III and Sapphire Plus

The VitalMonitor software (Ver 3.1.255) can be used with Windows 7 & possibly with Windows 8 but this requires a new installation of Sequel Server 2005 (SP3). There are known issues when running this version of Sequel Server in Windows 7 but these issues do not affect the part of Sequel Server that is used, so the installation can continue despite the warning. Using Sequel Server (SP3) with Windows 8 has not been fully tested and is not recommended. If possible we recommend switching to the new Version 4 VitalMonitor software for both Windows 7 and Windows 8 users. With Windows 7, new drivers will need to be installed and at the prompt for allowing an unsigned driver certificate, answer Yes. The drivers will be installed and VitalStore will run normally.

With Windows 8, new drivers will be needed but also needed is a signed digital certificate for the drivers. Unsigned drivers of any sort are not allowed. Since the original supplied drivers were unsigned, the only solution is to return the unit to us for re-programming to allow use of standard drivers. We will then return the unit to you along with a CD ROM containing the new digitally signed drivers (also available on our web site).

There is a charge of £45.00 + VAT for this service.

The new Vital Monitor version 4 software (Ver 4.1.0 and higher) can be used with both Windows 7 & 8 but since this version does not use Sequel Server, J# or DotNet there are no running issues on either platform. Drivers still need to be digitally signed, so the main unit will need to be returned to us as outlined above.

New Products

All new products shipped from Vetronic Services from March 2015 onwards have their USB connections configured for use with Windows 7 & 8 and are supplied with signed drivers. The signed digital drivers are also available on the web site if required.

www.vetronic.co.uk

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