



## Lightning Repair Form



To arrange a repair for your Lightning monitor please fill out this form and enclose it with your equipment when you send it to us.

**Contact name:** .....

**Practice name & address:**

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**Email address:** .....

**Telephone:** .....

**Please detail the problems you have been experiencing with the monitor (as much detail as possible is really helpful):**

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Before sending your unit to us please ensure the following:

- 1) Send us both the main unit **AND** the power supply lead plus any relevant accessories.
- 2) Package well.
- 3) Telephone (01626 365505) or email us (enquiries@vetronic.co.uk) to let us know the unit is coming.
- 4) Enclose this form with the unit.
- 5) Send by Royal Mail- signed for delivery or use a courier (Insure at your discretion)
- 6) We can arrange a UPS collection for you for £20.00. Let us know if you would like us to do this.
- 7) Send your unit to this address:

**Vetronic Services Ltd**  
**Units 1 and 2 Henley's Business Park, Manor Road, Abbotskerswell,**  
**Newton Abbot, Devon, TQ12 5NF**

We will assess your equipment once it arrives with us for a £10.00 fee and then call or email you to let you know the outcome of our assessment, what needs to be done and the likely cost for the repair.

**Thank you.**